

Integration in Idaho

Larry Webster, SEARCH October 16, 2002



What Problem Does Integration Address?

- How many justice-related organizations exist in Idaho?
- What key justice decisions are made in a short period of time?
- What information is essential for these decisions?



SEX OFFENDER: YES

criMNet

NAME: Jon Lee Beasley

DOB: 12/8/52



WARRANTS

Dakota County Felony 1/1/99 Hennepin County Misdemeanor 2/5/99 Carver County Gross Msdr 5/5/99

FELONY CONVICTION RECORD

Crim Sex Conduct 1 12/98 Assault with Weapon 3/96 Burglary Occupied 6/94

Domestic Restraining Orders: Y

MISDEMEANORS

Domestic Assault 3/3/97 Assault 2/15/94 DWI 7/4/93 DWI 9/15/92

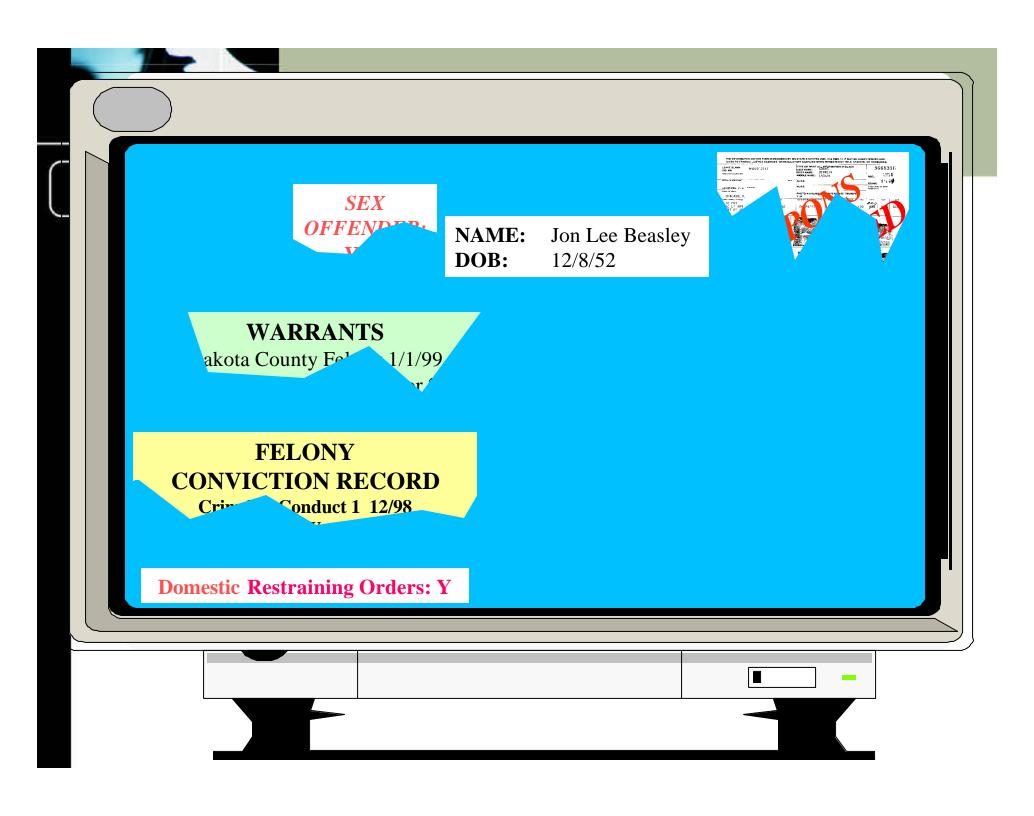
PROBATION

Hennepin Scott Dakota

PRE-TRIAL RELEASE

Ramsey 11/99 Hennepin 6/99 Dakota 5/99

JUVENILE FELONY RECORD YES





What Problem Does Integration Address?

- \$1,000,000,000 per day
- 6,000,000 flights
- 600,000,000 passengers
- 2,000 offenders?



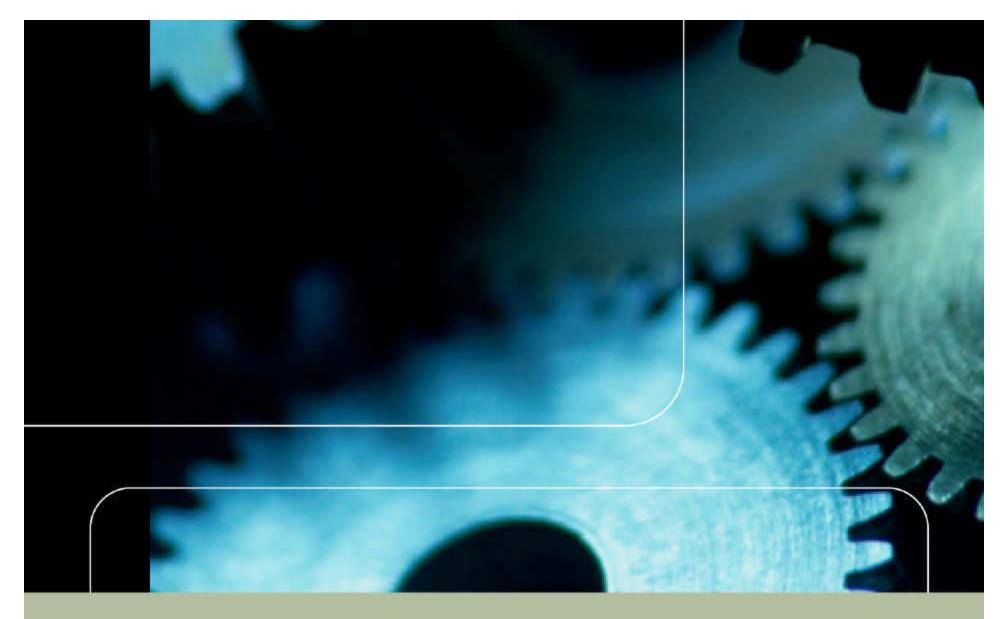
What Problem Does Integration Address?

- Tens of thousands of justice organizations
 - Constitutionally independent
 - Politically independent
 - Organizationally independent
 - Budgetarily independent
 - Operationally interdependent
- Decisions about automation, business processes, funding, etc. are made in silos
- Justice will never be better than it is until we change the way we do business



How Are We Different than Private Sector?

- Constitutional separation of powers
- We don't work together well
- 50 % technology investment v. 6 %
- Other differences?



Integration



What is Integration?

- Integration is the ability to access and share critical information electronically at key decision points throughout the justice enterprise
- Integration is the automation of information exchange between justice and justicerelated organizations
- Integration is providing complete, accurate, and timely information to justice system decision-makers, when and where it is needed



What is Integration?

- Integration is standardizing information flow in the justice enterprise, along with the business rules that govern it
- Integration is the linking of information systems in justice organizations



Principles of Integration

- Data acquisition is expensive and error prone—redundant data entry should be minimized or eliminated
- Integration should be driven by existing operational systems, not by separate systems
- Data exchange must be automated incrementally with an overall plan to ensure that short-term activities are leading in the proper direction



Principles of Integration

- Integration is a strategic issue it will require multiple budget cycles and its effects will span every level of government
- Integration involves cooperation between organizations with conflicting or competing objectives
- Integration is like a marriage it takes all partners working together to succeed, and only one organization refusing to cooperate to make it fail
- The criminal justice system cannot operate effectively with paper



Benefits of Integration

- Improved information quality
- Better decisions with more and better information
- Elimination of error-prone and redundant data entry
- Timely access to information when it is needed most
- Elimination of barriers of time and space —
 24 x 7 access from any location
- Improved public access to appropriate data



Benefits of Integration

- New functions that can be performed by systems, such as automatic notification of appropriate officials if the status of an offender changes
- Greater efficiency in business processes
- Enhanced public safety
- Increased public trust and confidence



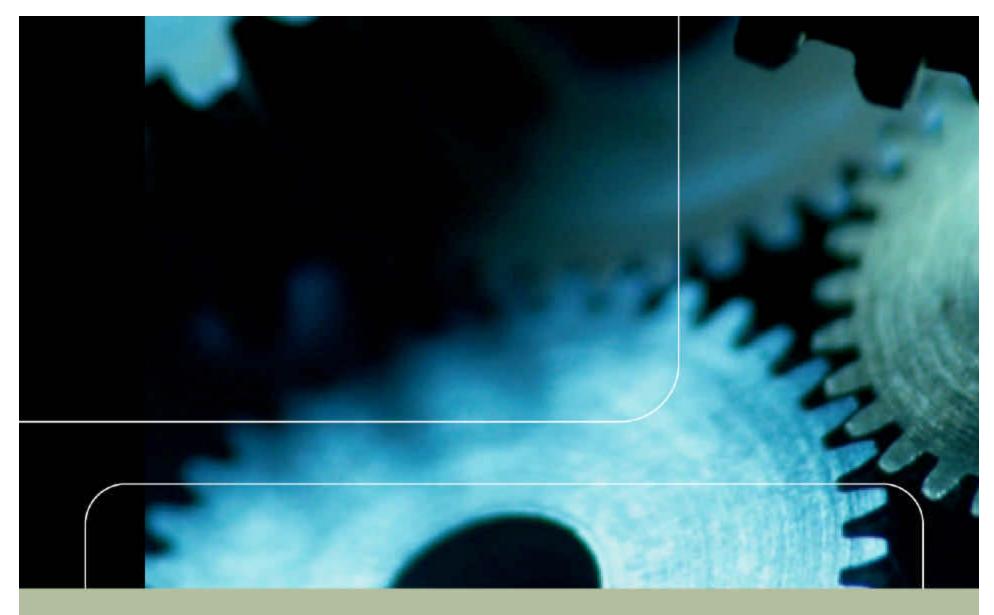
- an effectively administered and technologyenabled justice enterprise that is swift and fair, controlling and reducing crime, and enhancing the safety, security, and quality of life of all citizens
- justice system officials making better decisions based on complete, accurate, and timely information (data, documents, images, etc.) that is immediately available, where and when it is needed, without regard to time or location



 justice organizations having access to all pertinent information concerning offenders: identification and all aliases; current legal status (e.g., outstanding warrants, all pending cases, probation or parole status, restraining orders); and history (e.g., arrests, prosecutions, convictions, and sentences for felonies, misdemeanors, and other offenses)



 all justice and justice-related organizations exchanging information electronically in a standard format, rather than on paper, minimizing human effort and redundant data entry, and maximizing breadth of distribution, speed of communication, and organizational productivity; which ensures greater efficiency of operations, accuracy of information, and economy in the use of public resources

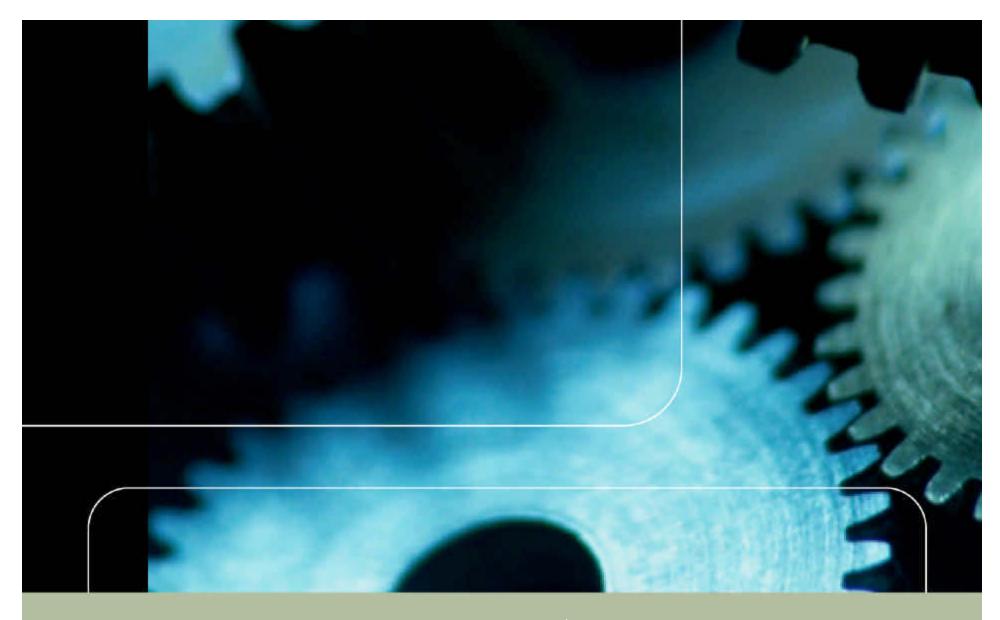


Observations and Analysis



Observations and Analysis

- The current organizational structure of the justice enterprise is favorable for integration
- The current political environment is both positive and negative with respect to supporting the integration of systems
- Technological capabilities in the justice community are adequate to begin integration planning

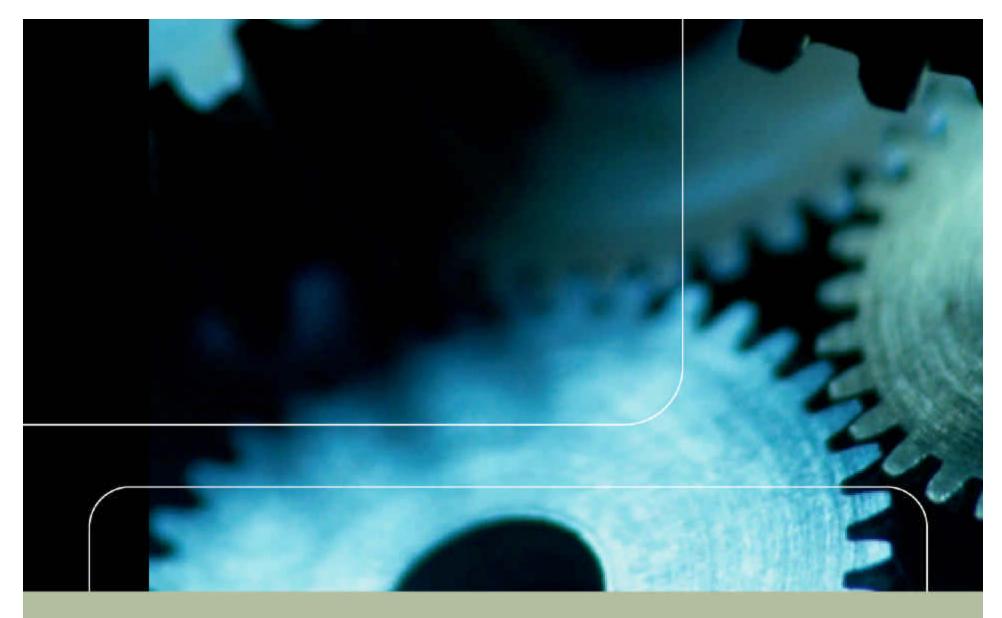


Recommendations



Recommendations

- The state of Idaho should create a governance structure to guide integration efforts
- Under the direction of the policy group, the state of Idaho should prepare a high-level strategic plan to guide integration efforts



Successful Governance



Successful Governance

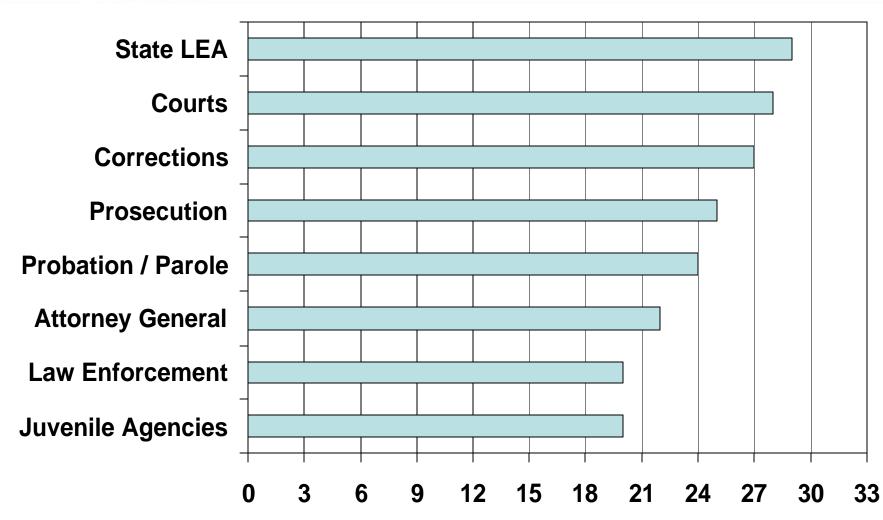
- Policy leaders of stakeholder organizations
- Policy leaders doing policy-level work
- Policy leaders delegating technical, legal, and operational work to committees
- Policy leaders managing the integration project



Who Should Be on the Policy Group?

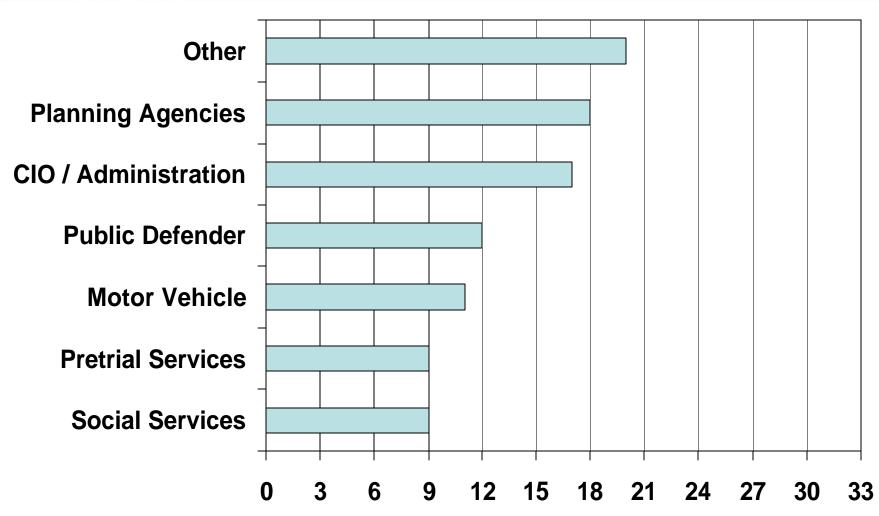


Integration Policy Group Representation





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Integration Policy Group Representation

- Legislative branch representatives
- Judicial branch representatives
- State Police
- ILETS Board member
- Department of Correction
- Department of Juvenile Corrections
- Department of Transportation
- ITRMC

- Attorney General
- Prosecuting Attorney's Association
- Local Law Enforcement
- Local detention facilities
- District Court
 Administrators or
 Clerks
- Federal agencies



What Is the Role of the Governing Body?



Role of the Governing Body

- Providing leadership to the integration initiative;
- Developing a common understanding of problems, obstacles, and barriers;
- Instituting an enterprise approach to policy, planning, funding, architecture, and legislative changes;
- Creating a unified vision of the future and a plan for achieving it;
- Formalizing agreement on scope of effort by organization, transaction, etc.;



Role of the Governing Body

- Obtaining needed resources;
- Resolving technical and operational problems that cannot be handled at a lower level;
- Committing internal agency resources;
- Keeping the project on schedule;
- Monitoring progress; and
- Identifying and resolving problems quickly.



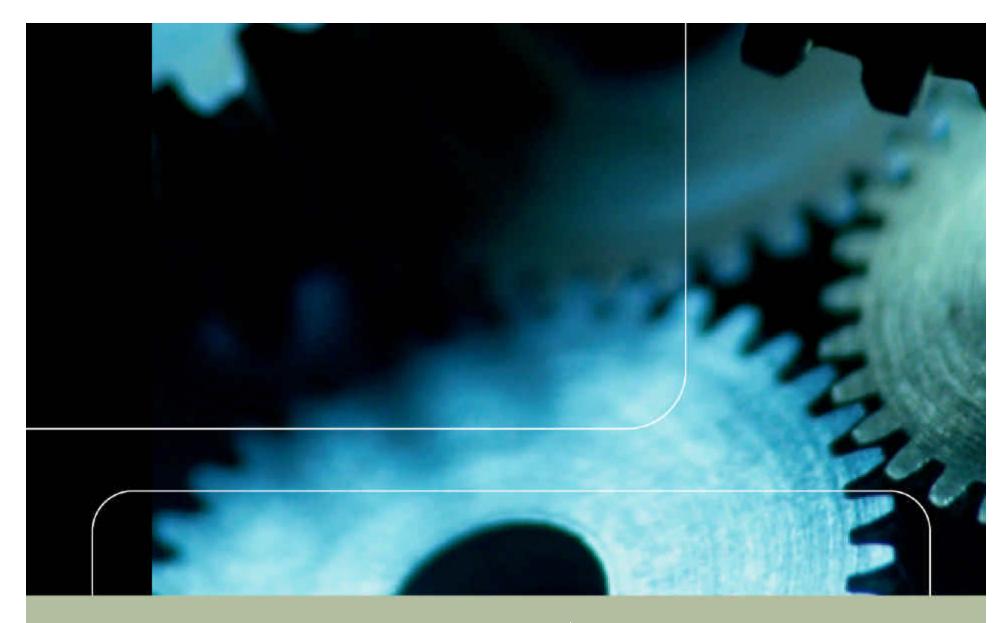
Other Organizational Issues

- Executive Committee
- Operational, technical, and legal committees
- Staffing



Issues To Be Addressed by Committees

- Needs and readiness assessment
- Review of current technology environment
- Analysis of information exchange
- Standards development
- Information policy
- Integration architecture
- Communication and education
- Resource allocation
- Security
- Etc.



Charter



Why Is a Charter Necessary?

- Clarifies role of governing body and assignment
- Institutionalizes the integration effort
- Creates commitment to and ownership of the initiative



Ways to Charter

- Statute
- Memorandum of Understanding
- Executive or Executive / Judicial Order



Essential Elements of a Charter

- What is needed
- What is nice
- What to avoid



What Is Needed in a Charter

- Establishment of the integration policy group
- Statement of the purpose of the group
- Composition of the group and who makes appointments
- Members, service, and qualifications



What Is Needed in a Charter

- Leadership of the group
- Staffing for the initiative
- Duties and responsibilities of the policy group
- Authority to establish committees
- Authority to contract, hire staff, etc.
- Budget



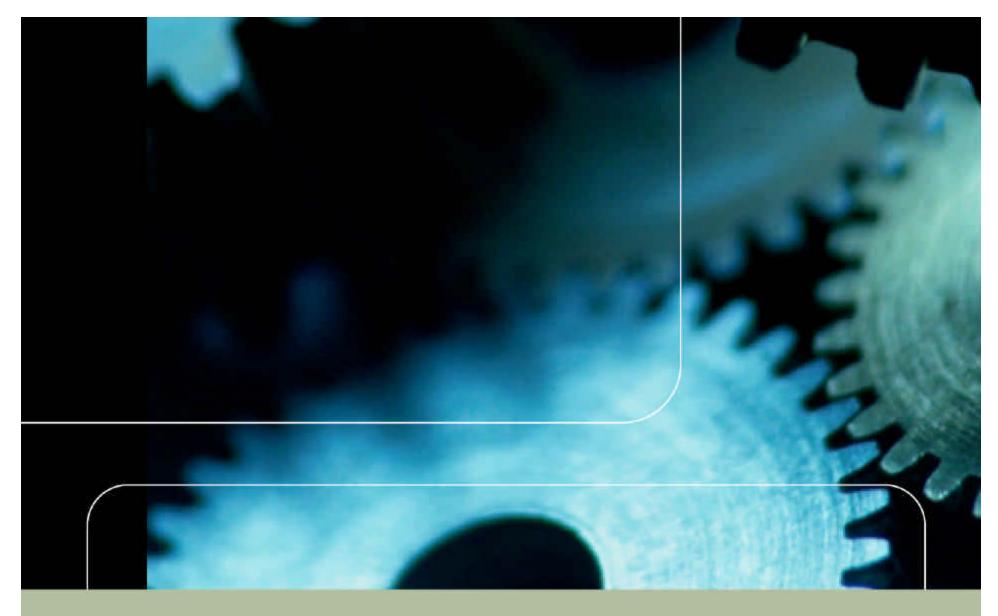
What Is Nice to Have in a Charter

- Definitions
- Reasons for establishing the policy group
- Benefits of integration
- Guiding principles for integration



What to Avoid in a Charter

- Detailed rules for conducting business
- Definition of the technical architecture
- Subcommittee structure



Strategic Planning



Essence of Strategic Planning

- Where are we?
- Where do we want to go?
- How do we get there?



Strategic Planning Process

- Stage I: Policy-level planning
- Stage II: Detailed analysis
- Stage III: Final strategic plan
- Implementation and maintenance



SEARCH Strategic Planning Template

- Introduction
- Integration Definition
- Governance Structure
- Charter
- Mission
- Vision

- Values
- Strategic Issues
- Goals
- Operational Requirements
- Plan for Stage II
 Planning Activities



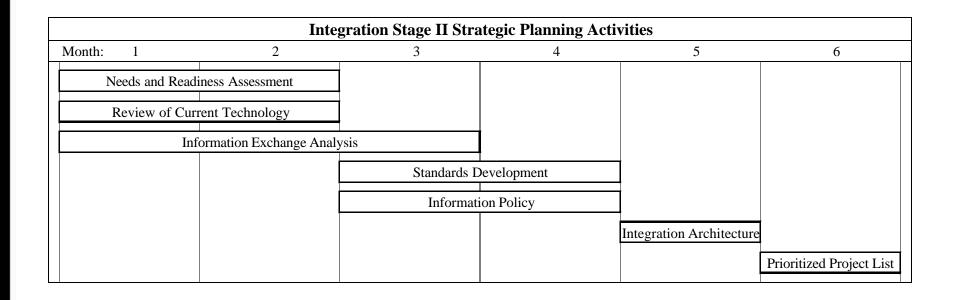
SEARCH Strategic Planning Template

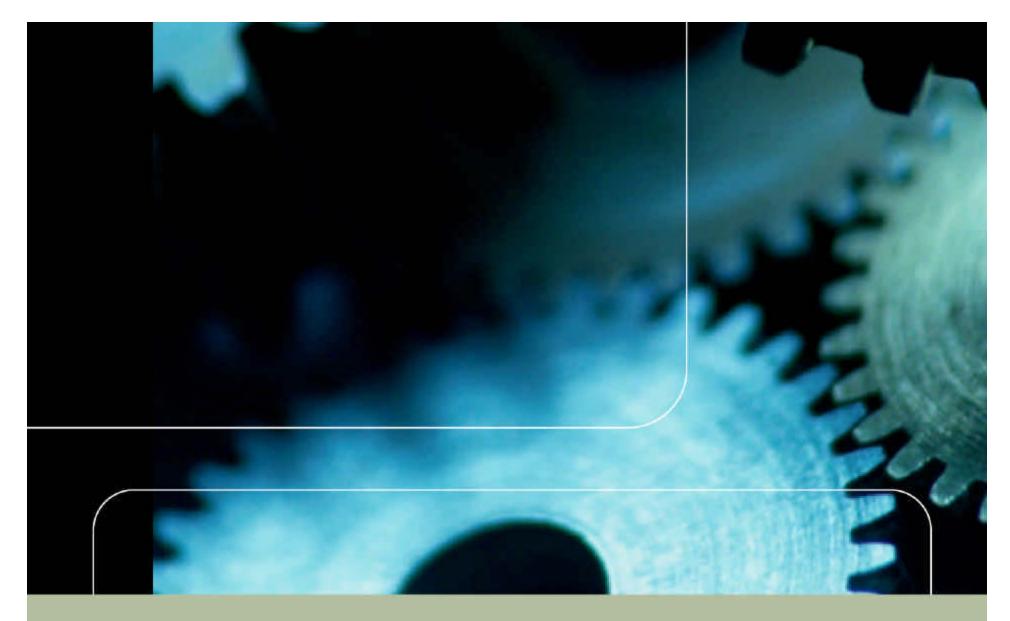
- Integration Needs and Readiness
 Assessment
- Review of Current Technology Environment
- Analysis of Information Exchange
- StandardsDevelopment

- Information Policy
- Integration Architecture
- Communication Planning
- Prioritized Project List
- Strategic Plan
 Implementation
- Strategic Management of Integration



SEARCH Strategic Planning Template





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